

What training programmes are required for staff to comply with Awaab's Law?

To comply with Awaab's Law, staff must complete training in hazard identification (e.g., damp, mould), legal obligations, repair protocols, and tenant communication. Programmes should cover technical skills for ventilation systems, proactive monitoring tools, and role-specific modules for housing officers, surveyors, and contractors. Regular refreshers ensure alignment with evolving regulations.

1. Core Training Areas

- **Hazard Identification**
Practical workshops using case studies to recognise early signs of damp and mould, particularly in high-moisture areas like kitchens and bathrooms.
- **Legal Compliance**
Modules on repair timelines (e.g., 14 days for urgent hazards), tenant rights, and penalties for non-compliance, reinforced through interactive scenarios.
- **Ventilation Systems**
Hands-on training in installing, maintaining, and troubleshooting mechanical ventilation systems to ensure optimal airflow and moisture control.
- **Proactive Communication**
Role-playing exercises to teach staff how to educate tenants on reducing moisture (e.g., using extractor fans, ventilating rooms) and reporting issues promptly.

2. Role-Specific Training

Role	Key Focus
Housing Officers	Tenant engagement, inspection scheduling, and using humidity monitoring tools.
Surveyors	Advanced damp diagnostics, structural repairs, and compliance documentation.
Maintenance Teams	Ventilation repairs, mould remediation techniques, and safe chemical handling.

3. Implementation Strategies

- **Blended Learning**
Combine e-learning (e.g., video tutorials on ventilation maintenance) with onsite workshops for practical skills like interpreting sensor data.
- **Certification**
Mandate annual accreditation to keep teams updated on regulatory changes.
- **Audits**
Pre-training assessments to identify gaps, such as knowledge of humidity thresholds (e.g., ideal indoor humidity: 30-60%).

Invest in targeted training programmes focused on hazard management, legal compliance, and technical proficiency to meet Awaab's Law requirements and protect tenant well-being.